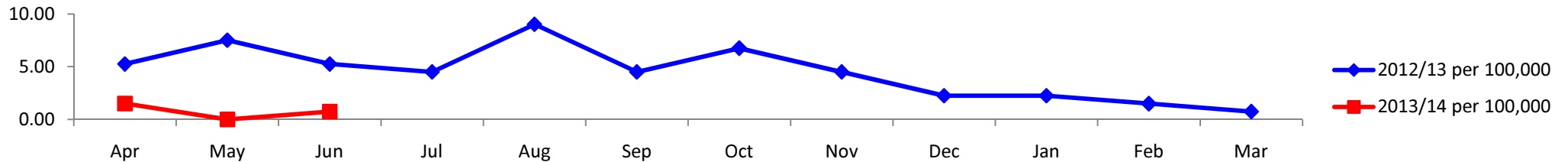


Health & Wellbeing Board, 17 September
Q1 Performance Report

APPENDIX C

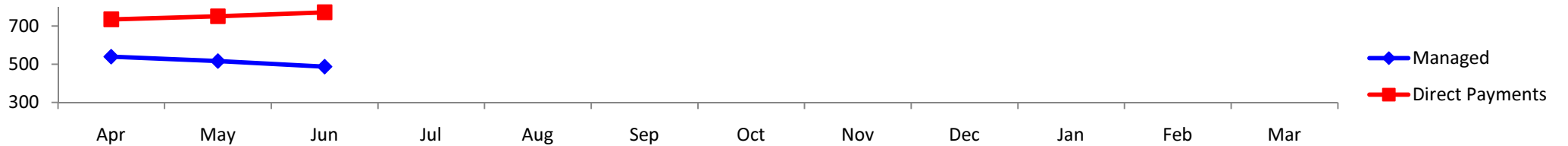
AREAS HIGHLIGHTED FOR GOOD PERFORMANCE

Definition	The national definition of a delayed transfer of care is when a patient is ready for transfer from acute care, but is still occupying an acute bed.						How this indicator works	This indicator measures the number of patients with a DTOC at midnight on the last Thursday of the reporting month, who were solely the responsibility of Social Care or those which were jointly the responsibility of the NHS and social care. The figures shown below are per 100,000 18+ residents. (18+ population of 133,215)					
What good looks like	Good performance would be under the 2012/13 England average of 3.3 DTOC's per 100,000 population.						Why this indicator is important	This indicator is important to measure as the authority is fined for delayed discharges that are found to be solely its responsibility.					
History with this indicator	The 2012/13 yearly average for the number of people delayed at midnight on the last Thursday of the month was 4.5 (the yearly average is an ASCOF indicator)						Any issues to consider	Please note that these figures are taken from the Department of Health website and have not been verified by Barking and Dagenham Social care, these figures will also include patients from Mental Health.					
	Apr-13	May-13	June-13	July-13	Aug-13	Sept-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Marc-14	
DTOC per 100,000	1.5	0	0.75										



Performance Overview	<ul style="list-style-type: none"> On the last Thursday of June 1 patient which was the dual responsibility of both Social Care and the NHS was recorded as a DTOC. When this is converted to a per 100,000 population figure it becomes 0.75. This takes the quarter 1 average for social care and jointly social care and NHS responsible DTOCs to 0.75 per 100,000 population. This is a vast improvement compared to the 4.5 achieved in the 2012/13 financial year. 	Actions to sustain or improve performance	NELFT are now sending the performance team a monthly spreadsheet detailing all the delayed DTOC cases (both Mental Health & Community Services) uploaded to the DOH.
RAG			These spreadsheets will allow for LBBD to carry out their own analysis of any overdue discharges.
Benchmarking	The England average for social care responsible and joint social care and NHS responsible DTOCs is 3.23 per 100,000 population.		

Definition	The number of people accessing home care via a managed personal budget compared to the number receiving direct payments						How this indicator works	Below are the numbers of people (18+) who are receiving home based services via a managed personal budget compared to those receiving home based services via direct payments. These are monthly figures and are not accumulative.					
What good looks like	A higher proportion of people accessing care and support in the home via Direct Payments.						Why this indicator is important	It is important to increase the use of Direct Payments amongst service users as they help to personalisation by enabling clients a greater choice and control over their care and support.					
History with this indicator	In March 2012 a total of 1,158 people were recorded as receiving home care, 597 (51.6%) of which were doing so via a direct payment.						Any issues to consider	These figures do not include crisis intervention.					
	Apr-13	May-13	June-13	July-13	Aug-13	Sept-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Marc-14	
Managed	540	517	488										
Direct Pay	735	751	772										
Total	1,359	1,347	1,260										



Performance Overview	<ul style="list-style-type: none"> The number of clients accessing homecare via a managed personal budget continues to fall with 488 throughout June. In comparison this is a 39% decrease compared to the 738 clients who were in receipt of a personal budget in June 2012. 772 clients were accessing direct payments in June 2013, a 52.9% increase compared to the 505 in June 2012. The total number of clients receiving homecare has decreased from 1,359 in April to 1,260 in June. 	Actions to sustain or improve performance	Good performance overall and the Choice and Control programme will help to further promote the use of personal assistants in the borough.
RAG			
Benchmarking	N/A		